

*Ansys GRANTA MI 2021 R1*

# **GRANTA MI 2021 R1 System Requirements**

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# 1 Introduction

In this document, configurations are referred to as either **certified** or **supported**.

- **Certified** means a full set of functional regression tests have been run on this configuration.
- **Supported** means some tests have been run on this configuration, and/or it is a configuration for which we would investigate issues and, where possible, provide fixes.

Granta's general support policy is to make every effort possible to get the software working in the environment in which it has been deployed, irrespective of whether it has been certified for or tested in that type of environment. However, if a reported issue appears to be due to the environment in which the software is running rather than a fault with the software itself (i.e., the fault cannot be reproduced in a certified environment), then it may not be possible to resolve the issue and any attempt to do so may require extended reciprocal support from the customer's IT organization, and fees may be payable.

## 2 Software requirements

### 2.1 GRANTA MI application and web server platforms

The MI:Server application and the MI application web server can be installed on the following 64-bit platforms.

*Table 1. Supported platforms for GRANTA MI application and web server*

<b>Operating system</b>	<b>Certified/Supported</b>
Windows Server 2019	Certified
Windows Server 2016	Supported
Windows Server 2012 R2	Supported
Windows 10, Windows 8.1	Supported for trial installations

### 2.2 GRANTA MI Windows client platforms

GRANTA MI PC client applications such as MI:Toolbox and MI:Admin can be installed on the following 64-bit platforms.

*Table 2. Supported platforms for GRANTA MI PC client applications*

<b>Operating system</b>	<b>Certified/Supported</b>
Windows Server 2019	Certified
Windows Server 2016	Supported
Windows Server 2012 R2	Supported
Windows 10, Windows 8.1	Supported

## 2.3 GRANTA MI database server platforms

GRANTA MI databases can be hosted on the following 64-bit Windows and Microsoft SQL Server platforms.

Table 3. Supported Windows platforms for hosting GRANTA MI SQL Server databases

	SQL Server 2019 Windows	SQL Server 2017 Windows	SQL Server 2016	SQL Server 2014	SQL Server 2012
Windows Server 2019	<b>Certified</b>	<b>Certified</b>	<b>Certified</b>	Supported	Supported
Windows Server 2016	Supported	Supported	Supported	Supported	Supported
Windows Server 2012 R2		Supported	Supported	Supported	Supported
Windows 10 Windows 8.1			Supported <sup>a</sup>	Supported <sup>a</sup>	Supported <sup>a</sup>

a. This configuration is only supported in trial installations

In addition, GRANTA MI databases can be hosted on Microsoft SQL Server 2017 and 2019 for Linux.

Microsoft SQL Server Express may be used for evaluation purposes, and for small-scale production environments.

## 2.4 Supported web browsers

GRANTA MI web applications can be used on current and recent major releases of the browsers listed below.

Table 4. Minimum supported web browser version

Microsoft Edge	Mozilla Firefox®	Google® Chrome	Internet Explorer®
Microsoft Edge Legacy* 44	79 or later	84 or later	IE11**
Microsoft Edge Chromium 84 or later			

\* End of support is coming to Microsoft Edge Legacy in March 2021, after which it will no longer receive security updates.

\*\* While Internet Explorer is still supported for the MI:Viewer and User Manager web applications **only**, this support **will be discontinued in a future release**. IE's current utility as a browser for GRANTA MI is limited by comparison with Microsoft Edge, and it is known to be unsuitable for many GRANTA MI use cases. For end-user GRANTA MI operations that cause problems for IE, typically out of memory issues, we recommend use of Edge, Firefox or Chrome.

## 2.5 Microsoft Internet Information Services (IIS)

Microsoft Internet Information Services (IIS) is an optional component of the Windows operating system. It is used to host the GRANTA MI website and must be installed before installing GRANTA MI. The Installation Manager will attempt to install and configure IIS for you, if it is not already installed.

## 2.6 Microsoft .NET Framework

GRANTA MI utilizes many .NET Framework services. A version of .NET Framework is installed with Windows Server. GRANTA MI 2020 R2 requires .NET Framework version 4.7.2. If your system has an older version of .NET Framework, you will be prompted to upgrade prior to the MI installation.

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**Note:** In the next major GRANTA MI release (Version 2021 R2), .NET Framework version 4.8 will be required.

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## 2.7 Java Runtime Environment

The MI Search Server component is built on the Elasticsearch search engine, which is installed as a separate service on the GRANTA MI application server and which requires a Java runtime environment (Java 8 or later).

GRANTA MI ships with an OpenJDK JRE for internal use by MI Search Server and this is installed as part of MI Search Server.

## 2.8 Virtualization platforms

GRANTA MI is supported on the following virtual environments:

- Microsoft Hyper-V®
- Citrix® XenServer®
- VMware vSphere

The virtual environment must be configured to have the same resources available as a typical physical server for running GRANTA MI.

## 3 Hardware requirements for GRANTA MI

GRANTA MI is deployed with a wide variety of types of database, user audience, and patterns of use.

### 3.1 Application server hardware

The minimum hardware requirements listed below are for a small enterprise using a database containing an even proportion of data types, with an even spread of tool usage by users. Deployments in medium and large enterprises will require more processor and memory; contact Granta Technical Support for advice.

Table 5. GRANTA MI Server Hardware Requirements

Component	Requirement
Processor	Intel® Xeon® 4 core minimum 8 core server recommended
RAM	16 GB minimum (e.g. for a test server) 32 GB to 128 GB recommended for a production server
Disk space	100 GB minimum 300 GB recommended

### 3.2 Clients

Web clients such as MI:Viewer and MI:Explore have no particular hardware requirements.

Machines running rich clients such as MI:Toolbox and MI:Admin should have at least 8 GB of memory. While these tools will run with less memory, they may have issues with manipulating large databases.

### 3.3 Private Cloud deployment

GRANTA MI is certified for private cloud IaaS deployment on Microsoft Azure. Requirements are:

- Azure Infrastructure as a service (IaaS) cloud service
- MS SQL Server licensed and installed on the Azure cloud service

Note that Azure SQL PaaS is not currently supported.

Granta Support will provide best effort to support other private cloud deployments, but may be unable to reproduce cloud-specific issues.



### 3.4 Port requirements

Figure 1 shows the ports required for GRANTA MI communication in your network.

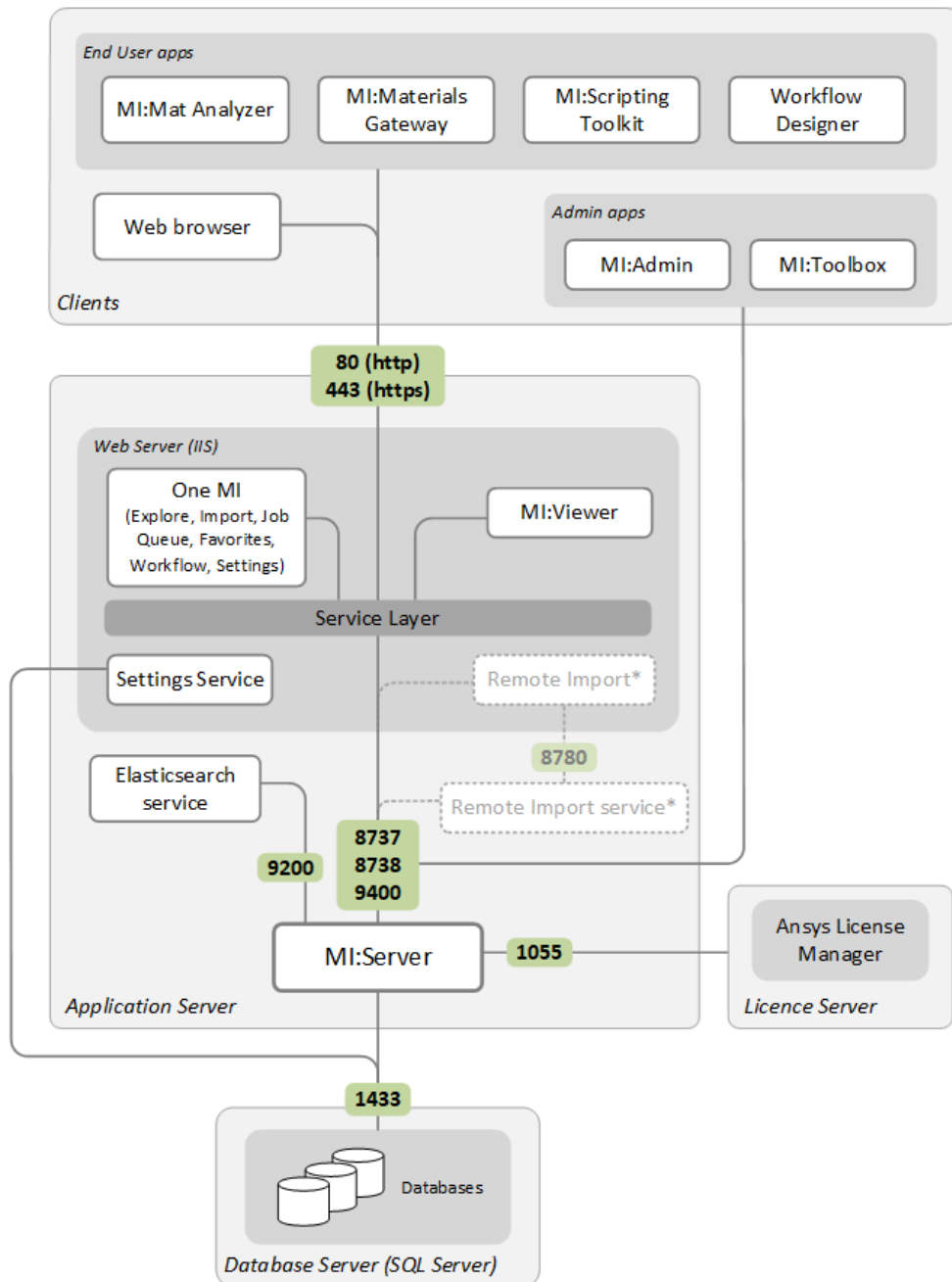


Figure 1 Required communication ports

\* While the standalone Remote Import application is shown here, note that support for it will be withdrawn in a future release of GRANTA MI; customers currently using Remote Import are encouraged to migrate to the integrated Import app provided by One MI.

## **4 ANSYS License Manager Server Hardware and Network Requirements**

Customers using GRANTA MI with Ansys FlexNet license management will require an ANSYS License Manager Server on their network.

Details are provided in the document *ANSYS License Manager Server Hardware and Network Requirements*, available under [Downloads](#) on the online Ansys Customer Portal (you will need to log in with an Ansys customer portal account).